



Security & GDPR

Technical aspects

It should be noted that this is a solution on the Cloud in SaaS mode, so it works completely autonomously, provided that users have access to the Internet as well as to the domain and subdomains [«mapandmatch.com»](https://mapandmatch.com) through the firewalls they use.

The map & match software is accessible and compatible with the latest internet browsers, from Google Chrome 57 (and later) and Mozilla Firefox 52 (and later) for desktop. The map & match application can be used on other web browsers or other devices but HCL does not guarantee perfect display or operation. HCL does not maintain other Internet browsers or lower versions than Google Chrome 57 and Mozilla Firefox 52.

The data are the property of the Customer and are stored on an infrastructure provided by OVH and the company Scaleway, in France. At any time, the Customer may request to retrieve its backed-up data or to obtain a copy of it.

map & match software

The software has been developed with HTML, CSS, javascript and PHP 7.4.

Our infrastructure is hosted in the OVH public cloud in the datacenter located in Gravelines for our production environment and in the Scaleway datacenter located in Paris for backups.

OVH's datacenters have the following certifications: PCI-DSS, ISO/IEC 27001, SOC 1 TYPE II and SOC 2 TYPE II.

All our instances are protected by the Firewall Network included in OVH's anti-DDOS protection.

Our infrastructure consists of a web server instance running Ubuntu Server 20.04.1 LTS, a Nginx v1.18.0 web server application with php 7.4 support and a UFW software firewall. Our database server uses the MySQL 8 engine. Access is restricted by SSH keys.

Users (clients and partners) of the platform connect with their browsers using the HTTPS protocol (port 443) with a TLS v1.2 encryption layer.

In case of a connection attempt with HTTP/2 protocol (port 80), the user is redirected to a secure HTTPS communication (port 443).

To maintain our infrastructure, Human Capital Link's system administrators can access instances via the secure SSH protocol using personal SSH key authentication (256 bits).



Operation of the software

To ensure the protection of its infrastructure, Human Capital Link implements the following measures

Monitoring of services and infrastructure

A monitoring infrastructure is implemented on all our infrastructure. Its objectives are multiple:

- Detect production and security incidents;
- To monitor critical functions with an alert sent to the supervision system;
- To warn those in charge and trigger the appropriate procedures;
- Ensure the integrity of the monitored resources.

Security updates for system components

Security updates for system components are applied as soon as they are made available by the publisher or the developer community.

Protection against malicious code and viruses

We perform a daily scan of all files that are uploaded to our servers. Our platform only accepts certain types of files, texts or images to avoid any executable files.

Intervention of external service providers

When working on our technical infrastructure, service providers do not have access to our customers' data.

In the event of a change of hosting provider or a change of virtual machines, all data is deleted.

Continuity of essential services

Business continuity of the infrastructure (availability of equipment, applications and operating processes) is ensured by various devices:

- Continuity of liquid and air cooling;
- Continuity and redundancy of electricity supply;
- Capacity management for equipment under OVH's responsibility;
- Technical support for the service;
- Redundancy of equipment and servers used for system administration.

At the same time, other mechanisms, such as network backup and equipment configuration, ensure service recovery in the event of an incident.

Backup and restoration

Human Capital Link performs daily data backups. The backups are kept for 7 rolling days in a Scaleway datacenter.



Backups can be restored quickly.

Administration of security components

Human Capital Link automatically keeps all security components up to date by following recommendations and system accounting. All security updates are applied as soon as possible.

Activities continuity

OVH's data centres ensure redundancy of equipment, power supplies and Internet connections.

The backup policy for our entire infrastructure allows us to restart all or part of our infrastructure as quickly as possible.

Cookies

This website uses cookies. Cookies allow us to personalise content and advertisements, provide social media features and analyse our traffic. We also share information about the use of our site with our social media, advertising and analytics partners, who may combine this with other information you have provided to them or that they have collected through your use of their services.

Cookies are small text files that can be used by websites to make the user experience more efficient.

The law states that we may only store cookies on your device if they are strictly necessary for the operation of this site. For all other types of cookies, we need your permission.

This site uses different types of cookies. Some cookies are placed by third party services that appear on our pages.

You can change or withdraw your consent at any time from the Cookie Statement on our website.

To find out more about who we are, how you can contact us and how we process personal data please see our Privacy Policy.

Please indicate the identifier of your consent and the date you contacted us regarding your consent.

Your consent applies to the following domains: app.mapandmatch.com

Your current status: All consent.

Your consent ID: XXXXXXXXXXXXXXXXXXXXX

Date of consent: Tuesday 21 September 2021, 07:16:08 UTC+1

[Change your consent](#) | [Withdraw your consent](#)

Cookie statement updated on 17/09/2021 by Cookiebot

Necessary (5)

Necessary cookies help make a website usable by enabling basic functions such as page navigation and access to secure areas of the website. The website cannot function properly without these cookies.

Name	Supplier	Finality	Expiration date	Type
__Secure-myKey	mapandmatch.com	Secures your user session	1 day	HTTP
__Secure-prmldLangeue	app.mapandmatch.com	Allows the application to be offered in the language of your choice.	1 year	HTTP
__Secure-sitld	app.mapandmatch.com	Secures access to the application	1 year	HTTP
CookieConsent	Cookiebot	Stores the user's permission to use cookies for the current domain	1 year	HTTP
manmdSESSID	app.mapandmatch.com	Secures your user session	1 day	HTTP

Statistics (12)

Statistical cookies help website owners, through the collection and communication of information in an anonymous manner, to understand how visitors interact with websites.

Name	Supplier	Finality	Expiration date	Type
_ga	Google	Stores a unique identifier used to generate statistical data on how the visitor uses the site.	1 year	HTTP
_gat	Google	Used by Google Analytics to radically reduce the rate of queries	1 day	HTTP
_gid	Google	GoogleEnregistre un identifiant unique utilisé pour générer des données	1 day	HTTP

		statistiques sur la façon dont le visiteur utilise le site.		
_hjAbsoluteSessionInProgress	Hotjar	Ce cookie est utilisé pour compter combien de fois un site a été visité par différents visiteurs. On fait cela en attribuant à chaque visiteur un identifiant aléatoire. Ainsi, le visiteur ne doit pas s'inscrire deux fois.	1 jour	HTTP
_hjFirstSeen	Hotjar	Ce cookie est utilisé pour déterminer si le visiteur a visité le site auparavant ou s'il s'agit d'un nouveau visiteur sur le site	1 jour	HTTP
_hjid	Hotjar	Définit un identifiant unique pour la session. Cela permet au site Web d'obtenir des données sur le comportement des visiteurs à des fins statistiques.	Persistent	HTML Local Storage
_hjid	Hotjar	Définit un identifiant unique pour la session. Cela permet au site Web d'obtenir des données sur le comportement des visiteurs à des fins statistiques.	1 jour	HTTP
_hjIncludedInPageviewSample	Hotjar	Utilisé pour détecter si la navigation et les interactions de l'utilisateur sont incluses dans l'analyse des données du site web.	1 jour	HTTP
_hjIncludedInSessionSample	Hotjar	Enregistre des données sur le comportement des visiteurs sur le site Web . Ceci est utilisé pour l'analyse interne et l'optimisation du site.	1 jour	HTTP
_hjRecordingLastActivity	Hotjar	Définit un identifiant unique pour la session. Cela permet au site Web d'obtenir des données sur le comportement des visiteurs à des fins statistiques.	Session	HTML Local Storage
_hjTLDTest	Hotjar	Enregistre des données statistiques sur le comportement des internautes sur le site web. Utilisé pour les analyses internes par l'opérateur du site web.	Session	HTTP

hjViewportId	Hotjar	Définit un identifiant unique pour la session. Cela permet au site Web d'obtenir des données sur le comportement des visiteurs à des fins statistiques.	Session	HTML Local Storage
_hjRecordingEnabled	Hotjar	Ce cookie est utilisé lorsqu'un enregistrement de session utilisateur démarre. Ce cookie est lu lorsque le module d'enregistrement est initialisé pour voir si l'utilisateur est déjà dans un enregistrement dans une session particulière.	Session	HTML Local Storage