# **OUR SCIENTIFIC APPROACH**

OUR STRENGTH LIES IN OUR ABILITY TO HAVE REPRODUCED THE SYSTEMIC RULES
OF THE FUNCTIONING OF THE LIVING IN A DIGITAL TOOL





## A MODEL INSPIRED BY THE LIVING...

The Expert 5A© model, developed by Chantal Gensse, co-founder of map & match, is based on 20 years of fundamental research in Traditional Chinese Medicine (TCM) and on the functioning of a social system understood as a living system.

- Traditional Chinese Medicine (TCM) is the result of a global approach based on the discovery of the systemic principles that govern the functioning of our ten organs.
- Through her research and the prism of TCM, Chantal Gensse demonstrates that the company is a living organism like any other, it responds to the same rules of operation and shares the same challenges of preservation (short term) and adaptation (long term)
- The profitability of a company (**competitiveness** & **productivity**) is hidden in the diversity of its intelligence. It is this diversity that allows it to innovate, to better understand its market, to remain demanding, to produce more efficiently

- Indeed, the company is the place where the human capacity to create value is expressed the most, and where the transformation of the environment by humanity (and for its own benefit) is the most critical
- The Expert 5A© model demonstrates how understanding the functioning of each individual allows us not only to respect each person in their integrity, but also to include them harmoniously in a system based on cooperation, exchanges and transparency.

"The species that survive are not the **strongest species**, nor the **most intelligent**, but those that **best adapt to change**." - Darwin





# CHANTAL GENSSE'S APPROACH TO BUILDING THE MODEL



The study of the Living revealed:

- its capacity to adapt while addressing its daily Life needs.
- its capacity to address and take advantage of its competitive and cooperative challenges

Chantal Gensse's study consisted in analyzing the company and the individual as living systems in search of performance and adaptability.

Through the prism of TCM, she revealed the **5 invariant functions** that allow any system to perform and adapt. These 5 functions are each broken down into **4 dynamics**.

The **20 rules of operation** that allow any system to function optimally are thus revealed



They are translated in **map & match** by the characterization of the **responsibilities** 

They have been broken down into **Talents**, necessary to assume these responsibilities



They are translated in **map & match** into **T5**<sup>™</sup> **Talents** 





# LES 5 FUNCTIONS Expert 5A



- Thus, as for an **organic system** and its physiological functions, all the missions of a company are divided into these 5 large categories of invariant functions called "systemic functions".
- The set of tasks to be accomplished within a company is distributed around these **systemic** functions. This means that every employee has the task of satisfying one or more of these functions (development, production, feedback, steering and link)
- Consequently, a company is a collection of individuals committed to a common goal:
  - It is not a question of personal objectives
  - Each element fulfills a role in the system

#### The company is an ecosystem in which the employee is invited to evolve!

Discernment Sanction Decision Strategy & Tactic

REGULATE

choice

change

TRANSFORM Change and constraint management Exploration New ways Breakthrough innovation

Relations management Harmonization Coordination of ideas (and actions) Communication and exchange network

Knowledge and Conceptualization

Preservation

Preservation of purpose Filtering & sorting Taking a step back Intelligences

**FEEDBACK** 

Sorting

The 5 systemic functions enable the company to ensure :

- Its optimal efficiency
- Its self-regulation
- \* The sustainability of the system





# THE VALUE CREATION IN THE COMPANY

- In the functions of the company, the creation of value is **created by** incessant back and forth movement between the dynamics of change (Green) and preservation (Black) in which the dynamics of feedback (Blue) and steering (Red) arbitrate.
- ► The creation of value requires:
  - o a compromise between creation and conservation
  - a compromise between the internal and external environments of the company
- The team has an important place in the value creation cycle:
  - It is a plural entity. Composed of its team members; it is a set of intelligences, but also as a set of personalities
  - It is a singular entity. What gives the team its singular dimension is the fact that the entrusted responsibilities are shared

Axis of ADAPTATION Go/No-go Proiect **G**ROWTH intégration LAUNCH Project development Project maturation Q2 MATURITY/R DEATION EX Project End of creation **PIVOTING** project Transformation or termination of project

A new way of describing the interaction between people and companies is thus introduced





SYNERGY OF 20 VALUE CREATION DYNAMICS AND THEIR TALENTS

**Our difference:** we are the only ones able to reveal the **Energy Skills** of an individual

- T5<sup>TM</sup> Talents are not behavioral skills
- T5<sup>TM</sup> Talents are not operational skills
- The T5<sup>TM</sup> Talents determine how the individual creates value on his mission or in his team and not his posture or the relationship he will develop with his colleagues
- The T5<sup>TM</sup> talents of an individual are part of the DNA of the team in which he or she is integrated



Expert Endorser

Advisor Coach



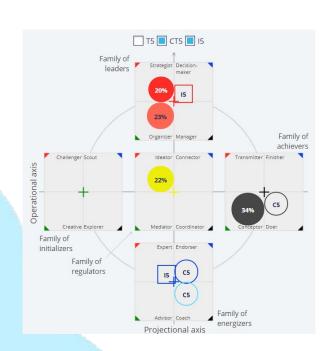


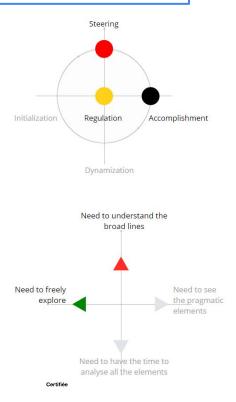
# **EXAMPLE OF A T5**<sup>TM</sup> PROFILE

#### A typical profile

#### The Three Dimensions of T<sub>5</sub> Talent:

- The T5<sup>™</sup> Talents are the natural talents that drive fulfillment
- C5 skills are the skills of great comfort
- The irritants (15) are the anti-talents, they indicate where one should not expect progress, nor excellence





### **OUR TOOL**

**map & match** is a platform that aims to create the optimal conditions for an objective and sustainable collaborative culture in the company

#### **T5™ Profile**

As the result of a 20' online questionnaire, the T5™ profile reveals the talents of each person, independent of their technical skills, experience and know-how. These talents are the foundation of the "pleasure of doing" and create value.

#### Map Team™

Based on the T5™ talents of the members of a team, Map Team maps the functioning of the team, its complementarities and the "holes in the racket" which could be at the origin of possible dysfunctions

#### Mapping the team's stakes

After having mapped the team's talents, Map Team allows you to map the dynamics necessary for the team to address its common challenges (R5). This leads the team to federate and objectively build the steps of a collective success plan.



